MACS390: Media, war and peace

SUBJECT OUTLINE

Autumn session 2010

8 credit points, prerequisite 24 credit points at 200 level

Media and Cultural Studies (MACS), School of Social Sciences, Media and Communication, Faculty of Arts

University of Wollongong



Subject coordinator

Brian Martin, room 19.2016

Mailing address: Arts Faculty, University of

Wollongong, NSW 2522

Phone: 4228 7860 (home), 4221 3763 (work)

Fax 4221 5341

Email: bmartin@uow.edu.au Web http://www.bmartin.cc/

Sometimes you can find me in my office. You are also welcome to contact me by phone (at work any time; at home after 7am and before 9pm, please), fax or email, to discuss any issue or make an appointment.

Official office hours: Tuesdays 16.30-18.30;

Thursdays 16.30-18.30

Assessment Summary

	Assessment	Format	Length	Due Date	Weighting
1	Attendance			Weeks 2-13	See Notes
2	Participation	Weekly oral reports plus participation	See notes	Weeks 2-13	15%
3	Short	Presentation	10 minutes maximum	Allocated in class	15%
4	Class activity	Class time organised by student group	See notes	Allocated in class	20%
5	Project plan	Summary	100 words	Week 11	10%
6	Project report	Information pack and dialogue	2500 words or equivalent	2.00pm Wednesday 9 June	40%

Class Contact Details

Class times and locations are available from the University's website. Please note that class times on the timetable are provisional.

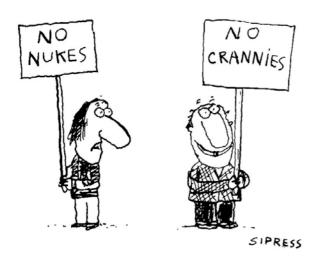
If possible, enrol via SOLS before week 2, when classes begin. If you have timetabling difficulties, see Brian.



Subject description

MACS390 includes material relating media to war and peace, in the wide sense including violence and nonviolence. It includes news coverage — or lack of news coverage — of wars, peace initiatives, interpersonal violence and peaceful living. It also includes war, peace, violence and nonviolence in the media outside the news, such as advertisements, dramas, comedies and music. It includes mass media and alternative media. It includes the social forces that shape the form and content of the media. And much else.

We can look at this content from various angles, called theories or perspectives. We will cover five theories in weeks 2 to 6. The goal in covering both content and theory is to understand theory by applying it to case studies and to see media/war/peace through new perspectives.



Job skills

According to employers, the most important attributes for success are

- motivation, self-discipline and self-understanding
- ability to get along with others and work in teams
- communication skills: verbal, written and using communication technologies
 - skills in critical thinking.

Knowledge — the factual material that you learn in classes — is less important. In MACS390 there is emphasis on self-directed learning and on working in teams, as well as communication skills and critical thinking. But don't rely on your university education to give you everything you need for job success. Most university courses are built around individual work, not teamwork, and impose external incentives (marks) that often do not help to build internal motivation.

Advice to you from previous students

From class 1

- Attend classes and actively participate.
- Have an open mind.
- Practise speaking/presentation skills.
- Prepare for class.
- Pay attention to feedback and embrace group work.

From class 2

- 1-minute reports: it's very important to be prepared and keep to a minute.
- Class activity: use props and dress-ups but don't plan too many activities.
- Shorts: learn how to do Powerpoint; use contemporary issues
- Overall: relax, have fun, enjoy and be open-minded.

From class 3

- Creativity: innovation, interactivity and creativity = success! Interesting media items and reports are helpful.
- Preparation: prepare thoroughly; preferably don't use notes; practice helps.
- Overall: an open mind + relaxed state + fun = valuable learning.

From class 4

- Get involved and be prepared.
- Don't be afraid to get amongst it.
- Don't be scared of your opinions.
- Be open minded.
- Assignments: start the major project early it takes longer than expected; use Brian as a resource take up his offer on help.
- Presentations: don't read from notes; do them early in the session; be creative.

From class 5

- Learn some interesting, effective teaching methods for your class activity.
- Be prepared for class; get involved and participate.
- Think outside the square and have an open mind.
- Make yummy snacks you'll be popular.
- Don't underestimate the criteria for tasks.

How the advice was collected

In week 13 of the 2008 class, I circulated a one-page feedback sheet. One of the items was "What is your most important advice to students in future classes?" Individuals put their responses in boxes. A group of students in the class collected the responses and summarised them. Their summaries are given above. *Brian*

Learning outcomes; graduate qualities

MACS390 will expose you to a wide range of information about peace and war in the local and global media environment (informed). Through all of the assessment tasks, you will have to find materials for yourself and to connect theory and case studies in original ways (independent learners). Through designing presentations, activities for the class and response packs for organisations, you will have to solve problems in communicating about peace and war (problem solvers). Through the one-minute reports and shorts you'll develop skills in verbal communication; through the project you'll develop communication written communicators). By addressing issues of war, peace, violence and nonviolence that are vital to individuals and the world community, you will develop a greater appreciation of your role in society and how you can act responsibly (responsible).

Informed

Have a sound knowledge of an area of a disciplinary study or interdisciplinary area of study offered by the Faculty of Arts through its majors with an understanding of its current issues, their contexts and developments over time.

Independent Learners

Engage with new ideas and ways of thinking, enquiry and critical analysis of issues and research through a sequence of subjects that culminates in the ability to reflect broadly on their field of study. Acknowledge the work and ideas of others.

Problem Solvers

Take on challenges and apply the relevant skills required to respond effectively to the central issues raised. Be flexible, thorough and innovative and aim for high standards.

Effective Communicators

Articulate ideas and convey them effectively using a variety of modes. Engage collaboratively with people in different settings. Recognise how culture can shape communication.

Responsible

Understand how decisions can affect others, and make ethically informed choices. Appreciate and respect diversity. Act with integrity as part of local, national, regional, global and professional communities.

The Faculty Graduate Qualities can be found on the following website:

http://www.uow.edu.au/arts/current/FacultyGraduate Qualities/index.html

Special features of MACS390

MACS390 is run a bit differently from most other subjects. Please read the subject outline carefully rather than assuming things are like other classes.

- The penalty for less than 80% attendance is unusual. Please check it.
- You have a lot of choice in picking your assessment topics.
- Be prepared for a few unusual teaching methods. And be prepared to have some fun!

There are no lectures. Educational research shows that lectures are no better than other learning modes, such as reading, for learning information, and worse for deeper forms of understanding. In MACS390, the aim is to encourage you to learn to learn for yourself, both by finding and analysing sources, by working in groups and by helping others to learn.

A lot of class time is interactive, including activities designed by groups of students — including you! As is commonly said, the best way to learn something is to teach it.

However, if you feel that because you are not taking notes on lectures, you are not learning much, please read "Learning and taking notes" at www.bmartin.cc/classes/.

How to become a great writer

See http://www.bmartin.cc/classes/ for this text.



SIPRESS

Subject schedule

Week	Date	
1	2 March	no class
2	9 March	class
3	16 March	class
4	23 March	class
5	30 March	class
	6 April	mid session recess
6	13 April	class
7	20 April	class
8	27 April	class
9	4 May	class
10	11 May	class
11	18 May	class
12	25 May	class
13	1 June	class
14	8 June	study recess
15	15 June	exam period

What happens in class

- Introductions and/or sharing (weeks 2-13)
- Weekly 1-minute reports (weeks 2-13)
- Weekly writing and peer feedback (weeks 2-13)
- Exercises on theories (weeks 2-6, if time is available)
- Shorts (weeks 4-7)
- Class activities (weeks 6-11)
- Preparation for the project (weeks 9-13)

Theories covered in class

• Week 1. No class.

Prepare for your one-minute report in week 2.

• Week 2. Conspiracy theories

Bring to class an article about a conspiracy theory or about conspiracy theories generally and be ready to talk about it for 30-60 seconds.



"We're looking for someone who can lie convincingly. The hard part is knowing when we've found him!"

· Week 3. Nonviolent action

There's a large amount of writing about nonviolent action. Some entry points:

- Mohandas Gandhi and his interpreters (Joan Bondurant, Richard Gregg, Krishnalal Shridharani)
- Gene Sharp. See especially his classification of methods of nonviolent action and his framework called the dynamics of nonviolent action. Publications are available at www.aeinstein.org/. A copy of Sharp's monumental *The Politics of Nonviolent Action* (in three parts) is in the Short Loans Collection.
- International Center on Nonviolent Conflict (www.nonviolent-conflict.org/), with copies of many articles.
- Kurt Schock, "Nonviolent action and its misconceptions" (available online).
- Brian Martin and Wendy Varney, "Nonviolence and communication,"

www.bmartin.cc/pubs/03jpr.html

• Week 4. Backfire

Some attacks backfire against the attackers. Articles about this theory are available at www.bmartin.cc/pubs/backfire.html. A copy of the book *Justice Ignited: The Dynamics of Backfire* is in the Short Loans Collection.

• Week 5. Deciphering violence

Karen Cerulo has analysed standard ways that violence is described in stories. Her book is in the Short Loans Collection: Karen A. Cerulo, Deciphering Violence: The Cognitive Structure of Right and Wrong (New York: Routledge, 1998). A key extract from this book is an e-reading. Bring to class a newspaper or magazine with news stories about wars, murders or other violent events.

• Week 6. Lying

A relevant article is at

www.bmartin.cc/pubs/03sa.html

The following books are in the Short Loans Collection. Others are in the regular collection.

Barnes, J. A., 1994. *A Pack of Lies: Towards a Sociology of Lying*. Cambridge: Cambridge University Press. 177.3/4

Ekman, Paul, 1985. *Telling Lies: Clues to Deceit in the Marketplace, Politics, and Marriage*. New York: Norton. 153.6/24

Ford, Charles V., 1996. *Lies! Lies!! Lies!!! The Psychology of Deceit.* Washington, DC: American
Psychiatric Press. 153.83/32

Robinson, W. Peter, 1996. *Deceit, Delusion and Detection*. London: Sage. 177.3/5

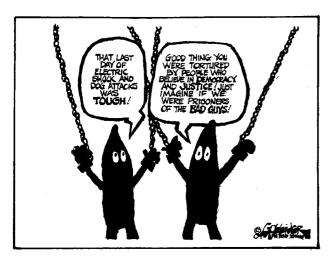
Weaver, Paul H., 1994. *News and the Culture of Lying*. New York: Free Press. 071.3/26

Concepts and theories

Peace/war/violence/nonviolence

You can pick any of these for the short, the exchange, the class activity and the project report. For other possibilities, check with Brian.

aggression assassination backfire (see week 4) centre of gravity (in Clausewitz's framework) conflict resolution conspiracy theories (see week 2) culture jamming deciphering violence (see week 5) disarmament enlightenment (in Buddhism) forgiveness genocide grammar of war discourse (see e-readings by Annabelle Lukin) just war theory lying (see week 6) mediation militarism military-industrial complex nonviolent action (see week 3) pacifism peacebuilding peace conversion peacekeeping positive peace protest music realism (in international relations) reconciliation riots satyagraha (Gandhian nonviolence) social defence social justice terrorism torture



Requirements and assessment tasks

Subject Requirements

- You are not required to pass every component of assessment to pass the subject.
- Extensions for written work can be granted only when applications for special consideration are made through SOLS.
- Penalty for late submission of work: 10 marks per day out of 100.
- The subject coordinator reserves the right to hold an additional oral examination for any piece of assessment.

Attendance

Attendance is required. If you miss more than 2 classes, marks will be subtracted from your final mark, as follows:

0, 1 or 2 absences: no penalty 3 absences: 6% subtracted 4 absences: 12% subtracted 5+ absences: 18%+ subtracted

For example, if your mark is 75% but you missed 4 classes, your final mark will be 75% - 12% = 63%.

So don't miss more than two classes — and keep track!

Classes are omitted from the calculation when a special consideration request is made through SOLS justifying absence on medical or compassionate grounds. If you are present for only part of a class, that counts as fractional attendance. For example, 2.5 absences leads to a 3% penalty.

If you can't attend your usual class, you are welcome to attend the other class instead. To make up for missed classes, you can attend both classes during weeks 5 to 13.

Why is attendance so important? Because MACS390 classes are interactive. A key part of your learning is from other students, and other students learn from you.

Participation

Due date Weeks 2-13

Weighting 15%

Length 30-60 seconds verbal report each week and 15 minutes writing and peer commentary

Each week, you are expected to read a substantial article (more than 1000 words) on the week's topic or the equivalent in another medium — and give a verbal report on it to the class lasting 30 to 60

seconds. Describe the article, tell what it says and explain its significance.

The topic for week 2 is conspiracy theories. Topics for later weeks will be decided in your class.

Suggestions from last year's class Some favourite topics were — in order of preference — protest music, culture jamming, riots, counterculture, serial killers and honour killing.

The most important skill for you to learn and practise is to speak to the others in the class without reading. Jot down a few notes to remind you about key points, or go entirely from memory. If you get nervous, practise by yourself one or more times. One minute goes by very quickly!

You will be marked only on whether you give a report, *not* on how well you do it. So go ahead and experiment with different forms of delivery: for example, be dramatic, or draw everyone in by starting with intriguing details.

This is a great opportunity to practise becoming a better speaker. This is a very useful skill.

Each week we will spend some time writing and commenting on each other's writing. I think you'll find this highly valuable. We will negotiate exactly how this operates.

Your participation mark starts at 15 out of 15. You lose 1.5 marks for every week you do not give a one-minute report or participate in the class. You can make up for missed classes by attending both classes in weeks 5 to 13.

Short

Due date Shorts are given in class in weeks 4 to 7. The week for your short will be decided in class.

Weighting 15%

Length 5 to 10 minutes

A short is a brief presentation relating a media item to a theory or concept. Choose a media item and tell how it relates to a theory or concept related to peace/war/violence/nonviolence (see examples under "Concepts and theories").

Your media item is a newspaper or magazine article, video clip, email message, webpage, photo, etc. Tell a little bit about the item, for example who created it, where it's available, how you found it and what its significance is. You're welcome to supplement the media item with others.

You should also discuss at least two sources, such as books or scholarly articles, about the theory/concept. Tell what these sources say as well as giving the full references.

Short reports must be spoken from memory or dotpoint notes. Do not read from text. *If you read from text or notes, you will be asked to do another short.*

When you put text on the screen, let the audience read it — in silence. Don't read it out loud.

If you get really nervous speaking without reading, then write down what you plan to say on your slides (not more than 100 words per slide, please), and let the audience read them.

The maximum time for an individual short is 10 minutes. You may be cut off at that time. Practise beforehand: you'll find 10 minutes is quite short!

If you wish, you can do your short jointly with one other person. Maximum time for two-person shorts: 14 minutes.

There will be a computer in the room. If you're using a slide show, bring it to class on a flash drive or CD and arrive early so it can be put on the computer. (Sending it to yourself on email is not convenient.) If you're using YouTube or some other Internet source, bring the address on your flash drive or know exactly how to get to it quickly. Embedded web links in slide shows may or may not work, so don't rely on them — have a back-up method. Your help in this will make the classes go much more smoothly.

Checklist

- ☐ I've displayed, distributed and/or described a specific media item.
- \square I've discussed two sources about the theory/concept.
- ☐ I'm prepared to talk to the class. I won't read text from my notes or my slides.
- ☐ I've organised my material to finish in less than 10 minutes.
- ☐ I've arranged to arrive early or on time with a flash drive and web links that I need.

Shorts will be assessed using these criteria (roughly equally)

- Selection and understanding of the media item
- Understanding of theory/concept
- Application of theory/concept to the media item
- Quality of expression

Class activity

Due date Class activities are given in class in weeks 6 to 11. The week for your activity will be decided in class.

Weighting 20%

Length Allocated time will be

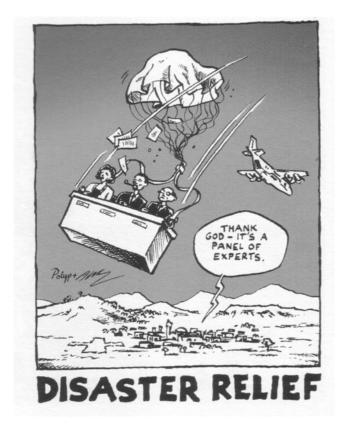
- individual, 20 minutes
- team of two, 37 minutes
- team of three, 51 minutes
- team of four, 62 minutes

Class activities will be assessed using these criteria (roughly equally)

- understanding of the case study
- understanding of theory
- audience involvement
- aids (handouts, slide show, posters, videos, costumes, props, music)
- method of evaluating how well the class has understood your message.

You can work individually or in a team of two or three students (four at the most) to run the class on a topic agreed by Brian. Normally the topic will cover both a case study and a peace/war concept or theory — your choice: see the list on page 5. The case study will normally include a connection with the media but, unlike the shorts, there is no need to focus on a particular media item. For example, you might cover the Kennedy assassination from the point of view of conspiracy theories (or assassination) or a peace rally from the point of view of nonviolent action.

This is an activity, *not a presentation*.



Here are some examples of activities that are effectively organised to involve the audience, use many aids and evaluate what the class has learned (the third, fourth and fifth assessment criteria). You show understanding of the case study and theory (the first two assessment criteria) by the content and organisation of materials used.

Sample 1

Students are put into groups of three according to the team's prearranged plan. The groups deal with a series of tasks: studying a handout and filling in a questionnaire; drawing a diagram; watching a two-minute video clip and writing a critic's summary comment; playing a game; and preparing questions for the other groups. At the end, each student answers a single probing question; the team picks up the answers.

Sample 2

Each student, on entering the classroom, is given an animal token and a questionnaire. After filling out the questionnaire and depositing it in a box, students go to one of four groups according to their token. Each group spends 12 minutes at each of four stations around the room. At each station, one of the team members runs an activity: a video followed by discussion, a game, a set of handouts followed by a quiz, and construction of a diagram. At the end, students fill out the same questionnaire in order to see how much they learned.

Sample 3

Each student is given a workbook, with text, pictures, cut-outs and quizzes. Slides are automatically projected on the screen; posters are on the walls; music is playing; a pile of cards is on a table. Some of the workbook exercises require use of information or clues from the slides, posters, songs and cards. Team members are available to answer individual queries. At the end, the team collects the pages of the workbooks filled out by students, leaving the main content of the workbooks for students to take away.

Guidelines

• *Don't* talk to the class about the case study or theory.

Why not? Because it's low on audience involvement, and it's inefficient.

Instead, use a handout with the same information. People can read text in a fraction of the time it takes to say it out loud.

• *Don't* give verbal instructions.

Why not? Because half the class won't be listening and some people won't hear them correctly.

Instead, provide written instructions in a handout, on a poster or a slide. Only give instructions verbally, if necessary, to explain or reinforce written instructions.

• *Don't* show a video for more than a minute or two at a time.

Why not? Because it's low on audience involvement. Viewers quickly switch into passive entertainment

mode.

Instead have a quiz or other exercise to fill out during the video, or show a minute's worth of the video, have a break for discussion, then show another minute, etc.

• *Don't* tell the class to "get into groups."

Why not? Because self-selected groups may not be the size or composition that you want.

Instead, decide in advance the size of groups and — possibly — who you want in each one. You can allocate people to groups by some arbitrary criterion, such as birthdays, height or random numbers. Or you can allocate people according to their views about specific issues, such as about war. Or you can select the groups in advance, to get a desired mix of personality types. For example, to foster balanced participation, you might put the most talkative students in a group together, and the quietest ones.

A few specific points:

- Identify sources for any quotes, for example in handouts.
- Plan every detail. For example, if you want responses to a question, you might display the instruction "Everyone write down a response on a slip of paper" rather than "What do you think?" Planning details will make your workshop more engaging.
- Practise in advance to iron out difficulties and check that you can stay within the allotted time. Keeping to time can be a big challenge.

I'll assume you want each member of your group to have the same mark. Most groups do. But if not, here's an option. Suppose the mark for a group of three is 67. That's a total of 201 marks (3 x 67). You can allocate them in some non-equal way (e.g., 64, 64 and 73). For suggestions for making this decision, see www.bmartin.cc/classes/groupgrade.pdf. Working in groups is a vital skill; don't avoid it because of the marks issue.

Bonus marks!

Your class activity mark will be increased if you get a higher mark on your project report.

To be specific: if your project report mark is higher, we'll increase your individual class activity mark by half the difference. For example, if your class activity mark is 75 and you get 85 on your project report, we'll raise your individual class activity mark to 80, half way between 75 and 85. On the other hand, if your project report mark is lower, nothing changes.

The rationale for this is that some students feel held back by group work. So if you do really well in the major assignment, it can pull up your group-work mark.

This applies only to the class activity, where we've given strong encouragement to work in groups, and only for those who actually do work in a group.

Project plan

Due date: 17 May, at least 24 hours before your week

11 class

Weighting: 10% Length: 100 words

The project plan is a summary of what you plan to do in your project. Describe your case study, your theory and how you'll carry out the project.

You can send it to me by email.

If it is satisfactory, your mark for the plan will be the same as for the project report. If not, you'll be asked to prepare a revised version. If it's late, you lose 10% per day. If you don't hand it in, you get zero for this component.

The main purpose of the project plan is to get you thinking about the project early. By all means submit your plan before the due date!

Project report

Due date: 2pm, Wednesday 9 June

Weighting: 40% Length: 2500 words Submission: Either

(1) send by express post (posted by 2pm Wednesday 9 June) to Brian Martin, Arts Faculty, University of

Wollongong, NSW 2522, or

(2) put under the door to Brian's office (19.2016).

No special cover sheet is needed. Put your student number on the report — not your own name. In the dialogue, use a pseudonym for yourself and any other MACS390 student.

Undertake a project involving a case study using a war/peace/violence/nonviolence theory or concept covered in the subject, or another theory with my approval.

Format: Prepare an information pack for an organisation or community members to help them understand the portrayal or non-portrayal of issues concerning war, peace, violence or nonviolence in the media. You can choose any organisation or people *except* a media or university organisation or members of the university or media.

The pack can be a written text, slide show, leaflet, poster, website or any other suitable format. For a written text, the maximum length is 1000 words.

Other formats should cover the equivalent of 1000 words. Use footnotes to give references and to explain points that are complex or not fully treated in the text. (Footnotes do not count in the word total.) When using graphics, include acknowledgement of sources (e.g. web addresses).

Your case study can be historical or contemporary.

For example, you might examine war reporting on the Afghanistan war using Cerulo's framework. Or you might explain the low level of reporting on nonviolent protests in Israel/Palestine using nonviolence theory. You may wish to supplement the war/peace theory with media theories, for example agenda-setting theory re Israel/Palestine protests.

In developing the pack, you should talk with organisation or community members to find out what sort of things they'd like to know about.



Supplement the pack with a 1500-word dialogue between you, your group members and anyone else relevant about how you chose your case study, how you gathered materials, who you interviewed, what you discovered about the strengths and weaknesses of your theory, any unexpected findings, difficulties, future topics for investigation, etc. The dialogue should be interactive, like a conversation. It is fictional: you write the dialogue rather than recording an actual one. Have a look at good dialogues at www.bmartin.cc/classes/.

Interview protocol

Your focus in talking to organisation and community members is on what they would like to know more about. You should take care in discussing any issue that might cause distress. You are not probing anyone's personal experiences of violence, but rather asking about media portrayals or non-portrayals.

In all cases, you are to talk only with adults who are not in a vulnerable category (such as being unemployed or in prison). Participant information sheets, interview consent forms and sample questions will be provided, and ethical and practical aspects of interviewing covered in class.

You are encouraged to work in a team on the project, sharing information collected about case study, theory and interviews. You may choose to write your own individual report. Alternatively, two or three team members may submit a jointly written pack and separate dialogues or submit separate packs and a jointly written dialogue. Jointly written packs and dialogues should be the same length as individually written ones.

Project reports will be assessed using these criteria (roughly equally)

- Understanding of the case study
- Understanding of theory
- Use of sources (about case study and theory)
- Expression and appearance

Sources for cartoons

Polyp (Paul Fitzgerald), *Big bad world: cartoon molotovs in the face of corporate rule* (Oxford: New Internationalist Publications, 2002).

Ted Rall, lies: in Extra!, May/June 2005, p. 13.

Rothco, "We're looking ...": *Punch*, reproduced in Em Griffin, *Making Friends*, p. 117.

Sipress: Wishful thinking, Cartoons by David Sipress (New

York: Harper & Row, 1987). The box, http://sha3teely.com/wp-content/uploads/2006/08/box.jpg

Submission of Assignments

- Students must keep a copy of all work/assignments handed in.
- Essays sent by fax or e-mail will not be accepted unless agreed between the subject coordinator and student.

Return of Assignments

- The University's Code of Practice Teaching and Assessment requires that at least one assignment be assessed and returned before Week 9 of session.
- Essays submitted at the end of session will be held by the subject coordinator until the end of week 3 of the following session. After this time, essays may be disposed of.

Academic Consideration

Students who miss a deadline, or fall below the minimum attendance requirements, or otherwise find their work in the subject affected by illness or serious misadventure should lodge a formal request for Academic Consideration via SOLS. The procedures for lodging a request are available at: www.uow.edu.au/about/policy/UOW06011 0.html

Penalty for late submission of work

Late work (i.e. any work required for assessment that has not been given an extension) will be subject to a 10% penalty per day. The penalty is applied to the original mark awarded. Work submitted after seven calendar days will not be marked and will be given a mark of 0.

Plagiarism

Students are responsible for submitting original work for assessment, without plagiarising or cheating, abiding by the University's policy on plagiarism as set out in the University Handbook under the University's Policy Directory and in Faculty Handbooks and subject guides. Plagiarism has led to the expulsion from the University. For full details about the University's plagiarism policy see:www.uow.edu.au/about/policy/UOW05 8648.html

Faculty Handbook

The Faculty issues a Handbook free of charge to all students enrolled in degrees administered by the Faculty of Arts which can be picked up at Arts Central (19.1050). It contains information on the structure of the Faculty's degrees, the majors/specialisations/strands offered, the more important University policies and other matters that may affect your time as a student in the Faculty. An up-to-date version of the handbook is also available in downloadable format on the Faculty of Arts website on the Arts Central webpage:

www.uow.edu.au/arts/current/artscentral/UOW01 8544.html

Grievance Procedures

The term "academic grievance" refers to a complaint by a student concerning an act, omission or decision by a member of staff that

adversely affects a student's academic experience. Some examples of a grievance include the following: failure to assess work in accordance with specified criteria; administrative error in the collating or recording of marks; failure to address requests for Special Consideration in accordance with the Special Consideration Policy; failure of a member of staff to adhere to General Course Rules or requirements of a relevant Code of Practice; failure to adhere to Faculty assessment or examination requirements.

The University and the Faculty of Arts have formal Student Academic Grievance Policies to be used *only after informal approaches* have been made to the relevant staff member. If the informal approach has an unsatisfactory outcome the student should follow the procedure outlined in the Faculty of Arts Student Grievance Form.

This form can be downloaded from the UOW website or a copy may be obtained from Arts Central, Level 1, Building 19, Room 1050. For more information:

www.uow.edu.au/arts/current/stgrievance

Codes of practice, rules and guidelines

The University of Wollongong has in place codes of practice, rules and guidelines that define a range of policy issues on both educational and student matters. Students must refer to the Arts Faculty Handbook or online reference which contains a range of policies on educational issues and student matters. Some of the policies relevant to the Arts Faculty are listed below.

Academic Grievance Policy (Coursework & Honours Students):

www.uow.edu.au/about/policy/UOW05865 3.html

Acknowledgement Practice/Plagiarism: www.uow.edu.au/about/policy/UOW05864 8.html

Code of Practice Teaching & Assessment: www.uow.edu.au/about/policy/UOW05866 6 html

Code of Practice Honours:

www.uow.edu.au/about/policy/UOW05866

Code of Practice Students/Student Conduct: www.uow.edu.au/about/policy/UOW05866 4.html

Code of Practice – Practical Placements: www.uow.edu.au/about/policy/UOW05866 2.html

Course Progress Policy:

www.uow.edu.au/about/policy/UOW05867 9.html

EEO Policy:

www.uow.edu.au/about/policy/UOW05868 5 html

Human Ethics Research Guidelines: www.uow.edu.au/research/rso/ethics/human /index.html

Intellectual Property:

 $www.uow.edu.au/handbook/general courser\\ules/UOW028651.html$

Non-Discriminatory Language Practice & Presentation:

www.uow.edu.au/about/policy/UOW05 8706 html

Occupational Health and Safety: www.uow.edu.au/about/policy/UOW01689 4.html Academic Consideration Policy: www.uow.edu.au/about/policy/UOW05872

Student Conduct Rules and accompanying Procedures:

www.uow.edu.au/about/policy/rules/UOW0 60095.html

Support Services

Arts Central

Building 19 Room 1050 phone: 02 4221 5328 fax: 02 4221 5341 Mon – Fri: 8.30am to 5.30pm Email: fac_arts@uow.edu.au www.uow.edu.au/arts

Sub Dean

to make an appointment to see the Sub Dean, contact the Sub Dean's Assistant, Mark Hutchings, at Arts Central: Location: 19.1050

Email: arts-subdean@uow.edu.au Ph: 4221 4838

Course Readers and Textbooks

UniShop – Building 11 phone: 02 4221 8050 fax: 02 4221 8055 unishop.uow.edu.au

Student Administration

Student Central – Building 17 phone: 02 4221 3927 fax: 02 4221 4322 e-mail: askuow@uow.edu.au www.uow.edu.au/student

Woolyungah Indigenous Centre – Building 30 phone: 02 4221 3776 fax: 02 4221 4244 www.uow.edu.au/wic/

University Library, including the Faculty Librarian

Building 16 phone: 02 4221 3545 uba@uow.edu.au

Student Support Adviser

Viv McIlroy Mon & Tues Room 67.207 Wed, Thurs, Fri Room 19.1075

Support, information and referral for all UOW students, especially:

- international students
- students with a disability
- students on low incomes
- · indigenous students

Email: vmcilroy@uow.edu.au

www.uow.edu.au/student/services/SSA/index.html

Learning Assistance

Learning Resource Centre – Bld 11, 209 (level 3) phone: 02 4221 3977 www.uow.edu.au/student/services/ld

Careers Service – Building 11 phone: 02 4221 3325 careers@uow.edu.au

Counselling Service – Building 11 (level 3) phone: 02 4221 3445 StudentServices@uow.edu.au